

MUT – III PRE-INSTALLATION PROCEDURES

For a successful installation follow these steps:

1. Make sure the Vehicle Communication Interface (VCI) is not connected to the computer. The VCI is powered through the USB port of the computer; it should be connected after the installation software is complete.
2. Verify that you have administrative privileges by clicking **Start** then going to the **Control Panel** and clicking **User Accounts**. If the computer accounts are displayed, you have administrative privileges. If you get an error, you are not using an account with Administrative privileges and you will need to talk to your computer administrator before installing the MUT-III.
3. Before inserting the disk into the CD-ROM, verify that your version of Windows is up to date through Windows Update. To do this, open Internet Explorer and click **Tools** then click **Windows Update**, or go to www.windowsupdate.com and follow the steps to install all critical updates. Allow this update to run completely and restart the computer after complete. This step is important to guarantee that Microsoft SQL Server Desktop Engine (MSDE) will be successfully installed with the MUT-III installation program. You may need your computer administrator to help you with installing these updates.
4. Open Internet Explorer and click **Tools** then **Internet Options** and on the **Advanced** tab under the **Settings** window, scroll down to **Security** and make sure that **Allow active content from CDs** and **Allow active content to run on My Computer** are checked.
5. Go back to the **Control Panel** and open **Add/ Remove Programs**. Search for any existing Microsoft SQL Server Desktop Engine (MSDE) installations. The MUT-III program will not install its Microsoft SQL Server Desktop Engine if another version is already installed, and it will conflict when attempting to open the database. If MSDE already exists, you will need to remove it, or you will need to install the MUT-III on a different computer. Before uninstalling existing MSDE installations, verify that you have the original disks for the program that uses MSDE so that it can be uninstalled in conjunction with the MSDE program itself. A typical program would be **Allison Doc™ version 2.02**. You *may* be able to reinstall that program after MUT-III is installed, but if they continue to conflict you will need to use another computer for that program.
6. Restart the computer before proceeding.
7. **Disable any pop up blockers** since MUT-III launches with Internet Explorer as an emerging window and it will be blocked as an undesired running script.
8. Insert the MUT-III disk into the CD-Rom drive and allow the install to run. Follow the instructions Multi-Use Tester-III Scan Tool System Installation Guide. If the MSDE install is successful you will see a DOS window in the middle of the installation that shows components installing.